

## Active \& Deferred members

| Process type |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Joiners and Rejoiners (Bulk) | 8,763 | 6,403 | 11,138 | 13,558 | 9,816 | 16,688 | 3,413 | 1,088 | 792 | 1739 | 1619 | 1037 |
| Changes in circumstances eg change in hours | 18,759 | 15,303 | 12,385 | 11,273 | 6,391 | 8,752 | 651 | 417 | 462 | 631 | 737 | 570 |
| Deferments | 5,939 | 7,818 | 5,741 | 6,728 | 5,664 | 8,340 | 864 | 561 | 553 | 518 | 788 | 766 |
| Active Retirements (Employer retirements) | 3,317 | 3,950 | 2,475 | 2,279 | 2,351 | 2,775 | 260 | 168 | 211 | 264 | 333 | 242 |
| Deferred Retirements | 3,332 | 2,970 | 2,971 | 2,726 | 2,301 | 3,421 | 280 | 279 | 496 | 296 | 266 | 184 |
| Deaths of members | 295 | 262 | 287 | 285 | 230 | 379 | 34 | 33 | 50 | 38 | 28 | 19 |

## Pensioner members

| Process type |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Changes in circumstances:- |  |  |  |  |  |  |  |  |  |  |  |  |
| Data eg Passwords, NI Numbers | 1,310 | 1,804 | 1,865 | 2,017 | 2,604 | 4,548 | 151 | 146 | 259 | 208 | 198 | 264 |
| Changes of Address | 2,420 | 2,681 | 2,131 | 1,732 | 1,733 | 2,237 | 291 | 306 | 242 | 194 | 196 | 199 |
| Changes of Bank | 2,927 | 2,531 | 2,783 | 3,420 | 3,281 | 1,573 | 310 | 211 | 216 | 150 | 189 | 177 |
| Deaths of pensioners | 2,085 | 2,145 | 2,101 | 2,546 | 2,454 | 1,702 | 237 | 231 | 247 | 187 | 207 | 231 |



## YTD 2016/17 compared to 2015/16

(1) $21 \%$ increase representing an overall increase in membership due to automatic enrolment, and greater multiple part time posts per member (2) $27 \%$ decrease reflecting that hours changes are only required for protected members
(3) $47 \%$ decrease since simplification to web portal registration was introduced
(4) $16 \%$ increase due to greater focus of verifying the validity pensioner addresses
(5) $44 \%$ increase in bank changes perhaps reflects the competitive market in current accounts
(6) $65 \%$ increase representing the Funds move to a more mature scheme profile of membership

2016/17


|  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 3220 | 632 | 713 | 2507 | 2323 | 1144 | 20,227 |
| 454 | 487 | 313 | 595 | 481 | 572 | 6,370 |
| 650 | 598 | 711 | 858 | 625 | 686 | 8,178 |
| 213 | 194 | 165 | 151 | 146 | 246 | 2,593 |
| 296 | 462 | 233 | 377 | 297 | 86 | 3,552 |
| 36 | 17 | 26 | 47 | 38 | 33 | 399 |


|  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |
| 224 | 180 | 138 | 262 | 188 | 209 | 2,427 |
| 220 | 202 | 141 | 173 | 195 | 230 | 2,589 |
| 159 | 167 | 149 | 138 | 149 | 257 | $2,272(4)$ |
| 179 | 234 | 195 | 312 | 282 | 271 | $2,813(6)$ |


| Monthly | Monthly | Quarterly | Monthly | Monthly | Quarterly | Total |
| :---: | :---: | :---: | :--- | :--- | :--- | :--- |
| 73,667 | 74,024 | 81,290 | 74,455 | 74,555 | 88,193 | 915,275 |
|  |  |  |  |  |  |  |

